# PPG meeting held on Wednesday 22nd May 2019

**Present:** Tony Isaacs (Co-Chair) (TI), Peter Jay (Co-Chair)(PJ), Jill Baines (JB), Lynne Earthy (LE), David James (DJ), Julia Maclean (JM), Angie Spencer (AG), Margaret Toms (MT), Chris Tye (CT), Alan Waller (AW) Chris Swales (notetaking).

# 1 Welcome & Apologies

T Cheung, Dr Khalid, A McQuillin, S Storer

## 2 Minutes of the last meeting.

The minutes of the last meeting (The AGM) were agreed.

## 3 Matters arising from the minutes

These were all following on the agenda.

#### 4 Reports

- a) Joint Chairs
- **PJ** nil to report
- b) Practice (**JM**)
  - Dr Curry is currently on maternity leave and her post list is being covered mainly by locum Gill McInerney, with Dr Douglas doing some cover on alternate Mondays.
  - Development of the new premises is still under discussion with the land owner. Dr Hill has made an initial presentation to the CCG board regarding new premises. All of the surgeries in Cirencester will require new premises fairly soon. Hopefully Phoenix Cirencester will have its own premises. The business case will be made when the land issue has been settled.
  - ➤ Improved Access continues for all patients across the South Cotswolds. There is now a diabetic clinic at Rendcomb as part of the scheme and shortly a new similar respiratory clinic will be open for all patients in the South Cotswold area.
  - ▶ Practices are now forming Networks of at least 30,000 patients. Phoenix Health Group currently has a patient list of 22,000. Fairford, Rendcomb and all of the Cirencester practices have now formed the South Cotswold Primary Care Network. Funding for Practices will start to come through on a Network basis. From 1<sup>st</sup> July there will be funding for a Social Prescriber and Pharmacist to assist in the area.

**AW** – The South Cotswolds group has a clinical director for the network which is one of the doctors from a network practice.

**JM** – The South Cotswolds already had a meeting structure with joint chairs Dr McMyn from Phoenix Tetbury and Dr Keitley from Cirencester Health Group. The doctors' time at these meetings is paid for by the CCG.

### **5 Future Projects**

a) Raising awareness of online services.

**JM** –This surgery has a target to reach for improving use of online services with more bookable appointments online. Receptionists are signposting patients to a pharmacist or another direction which can help, where logical. Sometimes Online appointments can be booked inappropriately. The online prescription service already has a high usage.

b) Raising awareness of social prescribing.

**AW** – In the last few months referrals from South Cotswolds Practices have been fewer whereas Phoenix referrals have been increased. **JM** - The screen in the waiting room advises patients how to refer into the service.

c) – Use of defibrillator.

**PJ-** has a contact who would run a session for the PPG members in the use of defibrillators. **CT** – has details of a free session in his village hall. He will circulate the details.

d) Current air pollution.

**DJ** – The current development in Chesterton has caused an increase in air pollution in Cirencester. Problems are foreseen due to the number of cars per household. Cirencester District Council has ignored warnings. This is also a national issue and currently 2.6 million children are living in areas with pollution that exceed regulations. DJ would like the surgery to provide some medical respiratory information in order to approach the CCG about this.

#### **6 Any other business**

- > **JM** Will ask the Partners how the PPG can help the surgery.
- > The out of hours external prescription box has been removed for security reasons. Online ordering is the preferred option.
- ➤ **LE** could the lip on the front door be altered in any way as it makes the entrance difficult for wheelchair users. This has been looked at before, but JM will raise again.

# 7 Date of Next Meeting

Wednesday 21<sup>st</sup> August 2019 at 1pm