

Patient Participation Group Meeting 19th January, 2022.

Attended via Microsoft Teams

Attendees : Peter Jay, Tony Isaacs, Dr Khalid Al-Khayat, Lynne Earthy, Jenny, Margaret Toms, Chris Smith, Chris Tye, Douglas Butler, Alan Waller, David James, Nina Sethi, Mairead Anderson (left early),

Apologies : Donya Urwin, Sarah Storer, Adrian Osbourne, Tatyana Cheung, Sophie Ayres, Mary Sheppard, Peter Smith

Minutes of the Last Meeting – Matters Arising

The minutes of the last meeting held on 1st December, 2021, were approved.

Reports

Practice News

Tetbury New Build –The Practice held a patient consultation event on 9th December for Tetbury patients, which was well attended. The Practice are now in the process of compiling the Business Case to submit to the CCG.

Cirencester – The Practice is looking for land for a new surgery in Cirencester.

Patient Access – GPs are seeing patients face to face every day. The difference now is that Patients are triaged by the GP first. This enables tests to be undertaken, if required, prior to a face to face appointment. NS asked if the Practice uses video consultations. KA confirmed that the Practice does offer video consultations.

Vaccination Programme- The Flu Programme has been completed and the Covid Vaccination programme is continuing on Saturday mornings at the Vaccination Hub at Cirencester Hospital. These are half pre-bookable and half walk in.

New Registrations – DJ asked if the Practice could close the list to new patients as the list is growing year on year. KA explained that the Practice are not allowed to close their list except in special circumstances. Fortunately, the Practice are currently fully staffed with GPs and supporting staff, i.e. Paramedics and First Contact Physio. There is a Practice area where the Practice accepts patients from.

Practice Nurses – The Practice are currently short of Practice Nurse time, but the Practice has managed to attract Nurse Helen back to the Practice and have recruited Nurse Fatima who will start in March.

Blood Bottles – The bottle shortage issue has recently been resolved. CT reported that his blood test has been outstanding, but this should now be able to go ahead.

Medication Queries – These are dealt with by the Practice's Pharmacist, if appropriate. If GP input is required this is sought.

ECG Monitoring – The Practice does have the ability to loan out ECG machines, but this has been put on hold during the Pandemic.

Staffing Update – The Practice has a new GP, Dr Alex Dudley-Cooke starting on 1st February. She is going to provide additional support when existing GPs are on annual leave. The Practice are making this move as it is now very difficult to get locum support and we hope that Dr Alex will provide more stability. Dr Hawkesworth is returning from maternity leave on 7th February.

Covid Vaccinations – AW asked about the level of Covid Vaccinations amongst staff. JM confirmed that these was almost 100% compliance, with one staff member applying for a medical exemption.

Tetbury PPG – There is not currently a PPG running for Tetbury patients. As Phoenix Health Group is one Practice there is only capacity for one PPG. JM will feed details of interested patients to PJ to invite to be involved.

Co-Chairs Report

Cirencester Health and Wellbeing Initiative : 13th – 19th June 2022 - DB, CS, DU, LE, PJ have formed a sub group. There was a meeting with Cirencester Town Council earlier this week, which DB attended, to discuss ideas. PJ confirmed that 14th will be an NHS Day, which will have involvement of the PPGs in Cirencester. 15th and 16th will be led by the Churn Project. 18th will be about sports and leisure. 19th will be organised by the Armed Forces. Contact details were given to AW for Healthwatch.

Any Other Business

Chesterton Lane Pharmacy – The situation seems to have improved.

Social Prescribing – A new Social Prescriber has been appointed, but she has not started picking any patient consultations up yet.

PJ and TI gave notice that they would welcome volunteers to take over the Chair at the AGM.

Next Meeting and AGM – Wednesday 2nd March, 2022 at 13.00pm. Face to Face or Online to be reviewed prior to the meeting.